

SURVEY APPROVAL AUTHORITY: U.S. ARMY RESEARCH INSTITUTE FOR THE BEHAVIORAL AND SOCIAL SCIENCES SURVEY CONTROL NUMBER: DAPE-ARI-AO-04-08A RCS: MILPC-3

SURVEY OF ARMY FAMILIES V







FALL 2004



WHY THIS SURVEY?

The 2004 Survey of Army Families V collects information on family member attitudes about the Army way of life and the well being of Army families. Similar to the 1987 Survey of Army Families, 1991 Survey of Army Families II, 1995 Survey of Army Families III, and 2001 Survey of Army Families IV, it also will track trends in the characteristics of Army families, identify new and emerging family issues, and supplement other studies on Army families. In addition, recent Army multiple deployments may have changed the needs of Soldiers and their family members. These changes need to be identified.

WHY SHOULD I PARTICIPATE?

The Army leadership wants to know what it's like to "walk a mile in your shoes." Army leaders use the results of family surveys to make plans, assess policies, and evaluate program operations and outcomes. Army agencies and commands want information from the survey so they can respond better to family needs. In addition, Army spouses have identified family matters that need to be studied throughout the Army. We encourage you to use the "COMMENTS" sheet (page 15) to provide additional information and tell us about family matters/issues important to you.

WILL I BE IDENTIFIED?

Your responses to the survey will not be tracked back to you. Only persons involved in collecting or preparing the information for analysis of the data will have access to completed survey questionnaires. Only group statistics will be reported. Your written comments will be kept anonymous.

AM I ELIGIBLE TO COMPLETE THIS SURVEY?

Only non-military spouses of Active duty Soldiers are being asked to complete this survey. The Army family issues affecting members of dual military married couples and single parents require different, special surveys in order to address matters unique to these families.

If you are not eligible to complete the survey, please indicate why by marking the appropriate box below. Please return the survey in the enclosed Business Reply Mail envelope. No postage is required.

- Neither my spouse nor I are on Active duty with the U.S. Armv.
- Both my spouse and I are on Active duty with the U.S. Army or the U.S. Armed Forces.
- I am not currently married to an Active duty Soldier.

WHO CAN I CONTACT FOR MORE **INFORMATION?**

The 2004 Survey of Army Families V is sponsored by the U.S. Army Community and Family Support Center (CFSC). CFSC will be responsible for distribution of the results and findings of the survey. The Army Personnel Survey Office of the U.S. Army Research Institute for the Behavioral and Social Sciences is conducting the survey. For more information, contact:

U.S. Army Community and Family Support Center ATTŃ: CFSC-SP 4700 King Street Alexandria, VA 22302-4419 Telephone (703) 681-7438

DSN 761-7438 E-mail: MWRResearch@CFSC.army.mil

MARKING INSTRUCTIONS

GENERAL INSTRUCTIONS

- This is not a test, so take your time.
- Select answers you believe are most appropriate.
- Use a blue or black pen.
- Please PRINT where applicable.
- Place an "X" in the appropriate box or boxes.

RIGHT X

WRONG $\mathcal{I} \bigcirc$

 To change an answer, completely black out the wrong answer and put an "X" in the correct box as shown helow

CORRECT ANSWER X

INCORRECT ANSWER



. Do not make any marks outside of the response and write-in boxes.

Marking all that apply

Sometimes you will be asked to "MARK ALL THAT APPLY." When this instruction appears, you may mark more than one answer.

EXAMPLE:

Other than currently being married to a Soldier on Active duty, what types of experiences have you had with the military? MARK ALL THAT APPLY.

- Served on Active duty
- Served/serving with National Guard/Reserves
- Child of parent(s) in the military service
- Previously married to a military service member

Marking numbers

Sometimes you will be asked to give numbers for your answer. If you are asked to give numbers, please record the numbers in the boxes as shown below.

EXAMPLE.

As of today, how many months have you been living in your current geographic location (the vicinity of the Army post/installation/area where you are living)?

Less than 1 month

0

NO. OF MONTHS

Selecting only one response

Sometimes you will be asked to mark one response from a list of possible items.

EXAMPLE:

Where are you currently living? MARK ONE.

- X Alaska/Hawaii
- Continental U.S. (CONUS)
- X Europe
- Korea
- Other location outside the continental U.S. (OCONUS) (Please list Question No. and "Other location" on the "Comments" sheet on page 15.)

Using a common scale for more than one question

Sometimes you will be asked to "MARK A RESPONSE FOR EACH" to answer a number of different questions.

EXAMPLE:

How satisfied or dissatisfied are you with the following? MARK A RESPONSE FOR EACH.

Very dissatisfied Dissatisfied Neither satisfied nor dissatisfied

> Satisfied Very satisfied Do not know

Level of support deployed Soldiers receive from the American people Level of support deployed Soldiers

Reception of returning deployed Soldiers



U.S. Army Research Institute for the Behavioral and Social Sciences ATTN: DAPE-ARI-PS

2511 Jefferson Davis Highway Arlington, VA 22202-3926

Telephone (703) 602-7877 DSN 332-7877 E-mail: ARI_APSO@hqda.army.mil

SECTION 1: YOUR HOUSING, FAMILY SEPARATIONS. AND DEPLOYMENTS

	SEPARATIONS, AND DEPLOTMENTS		following and where is your spouse currently deployed? MARK ALL THAT APPLY.
1.	Where are you currently living? MARK ONE. Alaska/Hawaii Continental U.S. (CONUS) Europe		No, my spouse was not deployed for a military operation in the last 36 months. GO TO SECTION 3, QUESTION 29 ON
	 ✓ Korea ✓ Other location outside the continental U.S. (OCONUS) (Please list Question No. and "Other location" on the "Comments" sheet on page 15.) 		My spouse's <u>current deployment</u> location Yes, deployed to this location
2.	Where are you and your spouse living? ☐ Together, at the same location ☐ Together, but my spouse is currently deployed ☐ Apart, at separate locations		To Afghanistan
3.	As of today, how many months have you been living in your current geographic location (the vicinity of the Army post/installation/area where you are living)? Less than 1 month		Iraqi Freedom (OIF)
	NO. OF MONTHS	8.	<u>During the last 36 months</u> , how many <u>times</u> has your spouse deployed for a military operation?
4.	How far do you live from the nearest military installation or the one you use most? I live on-post 10 miles or less 11-25 miles 26 or more miles	9.	NO. OF TIMES During the last 36 months, how many total months has your spouse been deployed for a military operation?
5.	 ☑ Do not know In which type of housing do you currently live? ☑ On-post government housing ☑ Off-post government housing 		
	 ○ Off-post government nousing ○ Off-post (own) ○ Off-post (rent) ○ Other (Please list on page 15.) 	10.	<u>During the last 36 months</u> , how many months has your spouse been away from home for <u>other military reasons</u> (including assignments, training, TDY, etc.)?
6.	How satisfied are you with your current housing? ☐ Very satisfied ☐ Satisfied ☐ Neutral ☐ Dissatisfied		
	∨ery dissatisfied	11.	During the last 36 months, what was the longest single period of time (consecutive months) your spouse was away from home? ✓ Less than 1 month
			<u> </u>

7. <u>During the last 36 months</u>, was your spouse <u>deployed for a military operation</u> to any of the

CONSECUTIVE MONTHS

SECTION 2: YOUR SPOUSE'S CURRENT DEPLOYMENT

	spouse's current deployment, how hths ago did he/she leave?	
Less th	an 1 month ago	
1	IO. OF MONTHS	
or as an i separatel	spouse deploy with his/her regular unit ndividual (e.g., a replacement or a attached to a unit)? s/her regular unit	Getting daily hou Obtaining needer Obtaining needer (e.g., telephone
		Having to find a j Having to quit a j
absence? ⊠ Very w ⊠ Well	ell well nor poorly	Household repair Car maintenance Pet care
15. How satis	fied or dissatisfied are you with the ?	Arranging for chil Ensuring child(re
	Very dissatisfied	Child(ren)'s partic
	Dissatisfied	after-school ac
	Neither satisfied nor dissatisfied	
	Very satisfied	Participating in a child(ren)'s sch
	Do not know	PTA, Parent-Te Taking care of ch
Level of supp Soldiers re		Disciplining/hand
Level of supp Soldiers re	an people	Taking care of ch Taking care of yo Handling your ow
Reception of Soldiers by people Level of supp	returning deployed the American	Doing your regula Doing additional Maintaining safet home
	nerican people 🖂 🖂 🖂 🖂 🖂	Taking care of ex members

16. Overall, while your spouse has been deployed, how well have you managed the following?

MARK A RESPONSE FOR EACH.

	Very poorly Poorly out average Well y well
Does not app	oly
Getting daily household tasks done . Obtaining needed transportation Obtaining needed communication (e.g., telephone, email, Internet)	
Working at your paid job	
Household repairs, yard work Car maintenance Pet care	
Shopping (for necessities) Handling financial matters Your family having enough money to meet expenses, pay bills, etc	
Arranging for child care	
Participating in activities at your child(ren)'s school (school events, PTA, Parent-Teacher conferences). Taking care of child(ren) at home Disciplining/handling child(ren)	
Taking care of child(ren)'s health Taking care of your own health Handling your own loneliness	
Doing your regular volunteer work Doing additional volunteer work Maintaining safety/security of your home	
Taking care of extended family	

	While your spouse has been deployed, how often do you communicate with each other using the following? MARK A RESPONSE FOR EACH.	20. How important is each of the following reasons for staying at, or returning early to, your spouse's post/installation/area?
	Infrequently (every two or 3 weeks or longer) Sometimes (about once a week)	Does not apply; I moved away <u>and</u> stayed away for more than half of the time.
	Often (every few days) Very often (daily)	GO TO QUESTION 21 BELOW.
	Does not apply; we do not use	Very important reason Moderately important reason
	Telephone ZZZZZ	Not an important reason Does not apply
	Instant Messaging	To be near a source of information about my spouse
18.	While your spouse has been deployed, did you move away from the vicinity of the Army post/installation/area where you were living? MARK ONE.	I did not want to disrupt my child(ren)'s schooling
19.	No How important was each of the following reasons for moving away?	21. How satisfied or dissatisfied are you with how the Army has handled the following aspects of the deployment of your spouse ?
	☑ Does not apply; I did not move away.	Very dissatisfied
	□ Does not apply; I did not move away.	Dissatisfied
	□ Does not apply; I did not move away. □ Very important reason	-
	✓ Does not apply; I did not move away. Very important reason Moderately important reason Not an important reason	Dissatisfied Neither satisfied nor dissatisfied Satisfied Very satisfied
		Dissatisfied Neither satisfied nor dissatisfied Satisfied
	Very important reason Moderately important reason Not an important reason Does not apply Needed child care	Dissatisfied Neither satisfied nor dissatisfied Satisfied Very satisfied Does not apply; did not receive Amount of time off for Soldiers to take care of personal and family business before leaving
	Very important reason Moderately important reason Not an important reason Does not apply Needed child care Better job opportunities elsewhere Financial problems (making ends meet) Wanted to be near relatives/friends	Dissatisfied Neither satisfied nor dissatisfied Satisfied Very satisfied Does not apply; did not receive Amount of time off for Soldiers to take care of personal and family business before leaving

22.	Before your spouse's most recent deployment, did you have the following? MARK A RESPONSE FOR EACH.	25. While your spouse is deployed, have you and your children increased your
		No, decreased greatly
	No	No, decreased moderately
	Yes	No, remained the same
	.00	Yes, increased moderately
۸	Power of Attorney for you to get an hehalf	Yes, increased greatly
^	Power of Attorney for you to act on behalf	Did not use
A	of your spouse	attendance at church or
۸	·	synagogue?
	n up-to-date Will for your spouse	, , ,
	n up-to-date Will for you	use of Army Chaplain activities?
А	financial plan to meet emergencies	visits to counselors?
00	Barrelland	visits to health care providers?
23.	Do you have any <u>serious</u> financial problems	use of Army recreational facilities? \square
	because your spouse is deployed? MARK ALL	participation in Family Readiness
	THAT APPLY.	Group (FRG) activities?
	No	use of Army family services?
	Yes, but I did not seek assistance.	use of child development services?
	Yes, but I did not know where to go for assistance. Yes, but I could not get any assistance.	use of child development services
	Yes, and I had to get a job.	
	Yes, and I had to withdraw savings.	26. From which of the following sources do you
	Yes, and I had to get a loan (from bank,	receive very helpful information about what is
	parents, etc.).	happening to your spouse and his/her unit
	Yes, and I had to get assistance from the Army	during the deployment? MARK ALL THAT
	Emergency Relief (AER), Red Cross, or other	APPLY.
		V Installation Boar Datachment
	similar source.	Installation Rear Detachment
		Installation Family Assistance Center (FAC)
24.	What financial problems do you have because	Rear Detachment Command (RDC)
	your spouse is deployed? MARK ALL THAT	Family Readiness Groups (FRGs)
	APPLY.	FRG newsletter
		FRG telephone tree/chain of command
	Loss of income/had less income	Local command briefings for family members
	Keeping up mortgage/rent payments	Community/"town hall" meetings
	Keeping up payments on credit cards	Installation radio/television station
	Keeping up payments on loans (not mortgage)	Armed Forces Network (AFN)
	Difficulty dealing with creditors	Army One Source (AOS)
	□ Purchasing extra supplies for my spouse's	CNN, Fox, MSNBC, etc.
	deployment	
	□ Paychecks are/were late	✓ Installation/post newspaper
	Paychecks are/were not correct	□ Unit newsletter □ Unit newsle
	Difficulty budgeting for expenditures	Stars & Stripes
	Overspending, not saving, and creating debt	Letters from spouse
	Unplanned/unexpected expenses, such as car	Emails from spouse
	· · · · · · · · · · · · · · · · · · ·	
	repairs	☐ Telephone calls from spouse
	Additional childcare costs	None of the above
	Cost of telephone calls, mail, Internet access, etc.,	
	to communicate with your <u>spouse</u>	
	Other problems (Please specify on page 15.)	
	None of the above ■	

27.	How helpful is the support you and your family
	receive from each of the following Army
	agencies/programs/individuals during your
	spouse's deployment? IF AN AGENCY/PROGRAM
	WAS AVAILABLE, BUT NOT USED, MARK THE
	FIRST COLUMN, MARK A RESPONSE FOR EACH.

	Not	at al	l he	lpful		
	Somewhat helpful					
	Very	help	ful			
	Not avail	lable				
	Available, but did not us	se				
	chment Command (RDC).			\boxtimes		
	adiness Group (FRG)			\boxtimes		
Post/Instal	lation Leaders					
Center (F Chaplain/C	Family Assistance FAC) Chapel munity Service (ACS)					

28. In general, how satisfied were you with the way your marriage was going before your spouse was deployed?

Very sati	sfied					Very d	lissatisf	ied
\boxtimes			\boxtimes				\boxtimes	

SECTION 3: THE ARMY AND YOU

The ARMY FAMILY TEAM BUILDING (AFTB) program provides training and information to family members.

- 29. Have you participated in AFTB? MARK ALL THAT APPLY.
 - Yes, I attended Level I Classes: Overview of AFTB, Chain of Command, Mission Impact, etc.
 - Yes, I attended Level II Classes: Relationship Building, Effective Leadership, etc.
 - Yes, I attended Level III Classes: Listening, Building Self-Esteem, etc.
 - ⊠ No
- 30. How effective has AFTB been in helping you and your family adjust to Army life?
 - Does not apply; I have not participated in AFTB

 - Effective
 - Neither effective nor ineffective

 - ✓ Very ineffective

A Family Readiness Group is an organization of family members, volunteers and Soldiers belonging to a unit that provides mutual support and assistance, and timely, accurate and relevant Army information.

31. Below are some questions about Family Readiness Groups (FRGs). Please answer the questions for your FRG during the last 12 months.

			Ν	0
		Ye	es	
	Not applicat	ole		
	Do not know			
Is the FRG in your spouse's	s unit			
active?			\boxtimes	\boxtimes
Have you participated in FI	RG activities			
by attending meetings?.			\boxtimes	\boxtimes
Have you participated in FF	RG activities			
by serving as an FRG lea	ader?		\boxtimes	\boxtimes
Is your FRG providing fami	ly readiness			
training?			\boxtimes	\boxtimes
Is the FRG in your spouse's	s unit			
well run?			\boxtimes	X

- 32. <u>During the last 12 months</u>, why have you NOT participated in an FRG? MARK ALL THAT APPLY.
 - Does not apply; I do participate.
 - There is no FRG at this location.
 - Never heard about an FRG at this location.
 - Don't have time.
 - Don't feel that I need to participate.
 - Times/hours FRGs meet are not convenient.
 - □ Locations of FRG meetings are not convenient.
 - Lack of transportation.
 - FRG members are not my peer group.
 - Want to keep my personal life separate from the military.
 - I feel uncomfortable being in group settings.
 - I am not comfortable with the current FRG leaders/members.
 - I am not comfortable with spouses whose sponsors are of higher/lower ranks than my spouse.
 - My spouse did not encourage me to participate.
 - Other reason (Please list on page 15.)

33.	How would you rate how well your FRG has helped you and your family and other families in your unit?	36.	Are you of Hispanic, Latino, or Spanish origin o ancestry (of any race)? MARK ALL THAT APPLY
	□ Does not apply; the unit does not have an FRG.		No, not of Hispanic, Latino, or Spanish ancestry Yes, Mexican, Mexican American, Chicano
	Other families in your unit You and your family		✓ Yes, Puerto Rican✓ Yes, Cuban✓ Yes, other Hispanic/Spanish
	Good	37.	What is your race? MARK ALL THAT APPLY. ☑ American Indian or Alaska Native (e.g., Eskimo, Aleut) ☑ Asian (e.g., Asian Indian, Chinese, Filipino, Japanese, Korean, Vietnamese)
34.	To what extent do you agree with the following statements? MARK A RESPONSE FOR EACH.		 ☑ Black or African American ☑ Native Hawaiian or other Pacific Islander (e.g., Samoan, Guamanian, Chamorro)
	Strongly disagree Disagree		White
	Undecided		
	Agree Strongly agree	38.	What is the highest level of education you have completed? MARK ONE.
	My spouse has kept/keeps me well informed about the Army. I keep myself well informed about the Army. I feel comfortable dealing with Army agencies. I feel comfortable dealing with the Army medical system while my spouse is away. At this location, I know where to go or how to get emergency assistance, if needed. Army civilian employees who deal primarily with Army families treat them with the appropriate amount of respect. Army civilian employees who deal primarily with Soldiers treat family members with the appropriate amount of respect.	39.	Less than high school, but no diploma, certificate, or GED High school completed with diploma High school completed with GED Vocational/technical school graduate 1-2 years of college, but no degree Associate degree 3-4 years of college, but no degree Bachelor's degree A year or more of graduate credit, but no graduate degree Master's degree Master's degree Doctorate degree Professional degree, such as MD, DDS, JD How old were you on your last birthday? AGE ON LAST BIRTHDAY What is your current marital status?
		40.	 ✓ Married for the first time ✓ Remarried, was divorced
	SECTION 4: YOUR BACKGROUND		☑ Remarried, was widowed☑ Legally separated☑ Filing for divorce
a-			9 .5. 55.55
35.	Are you female or male?	4.4	Hamilton ham have now been more to be
	Female	41.	How long have you been married to your curren spouse?
			YEARS MARRIED

42.	How satisfied are you with your marriage at the present time?	46.	In general, how well is your <u>oldest dependent</u> <u>child</u> coping with your spouse being deployed
			and away from home?
٧	ery satisfied Very dissatisfied		∨ Very well ✓ Ver
			⊠ Well
			Neither well nor poorly
43.	How satisfied are you with the way things are going for you personally?		☑ Poorly☑ Very poorly
	Vory satisfied		
	✓ Very satisfied✓ More or less satisfied	47.	Have you noticed any of the following in your
			oldest dependent child as a reaction to your
	Not at all satisfied		spouse's deployment?
	□ Do not know		opodoo o dopioymont.
			Very serious problem
44.	Other than currently being married to a Soldier		Serious problem
• • •	on Active duty, what types of experiences have		Moderate problem
	you had with the military? MARK ALL THAT		_
	APPLY.		Slight problem
			No problem
	Served on Active duty		
	Served/serving with National Guard/Reserves		Difficulty adjusting to having only
	Child of parent(s) in the military service		one parent at home
	□ Previously married to a military service member		Fears about what could happen
	Worked/working as a civilian for the		to his/her parent
	U.S. Armed Forces		Aggressive behavior
	None of the above		
			Lack of concentration
			Sadness
	SECTION 5: YOUR CHILDREN		Depression
	SECTION 5. TOOK CHIEDKEN		
			Academic trouble at school
	endent children are UNMARRIED children,		Behavioral trouble at school
	uding adopted children or stepchildren, who are		Distress over media coverage
lega	Illy dependent on you for over half of their support.		of the war
			Distress over rumors about the war \square
45.	How many <u>dependent</u> children do you and your		
	spouse have <u>LIVING WITH YOU</u> for each of the		
	age groups listed below? MARK A RESPONSE		
	FOR EACH.		SECTION 6: YOUR PAID AND
	Does not apply; we do not have any dependent		
	children living with us.		VOLUNTEER WORK
	Gimanon minig man doi		
	■ GO TO SECTION 6, QUESTION 48	48.	What is your current employment status?
	AT THE RIGHT.		MARK ONE.
	Four or more		
	Three		Employed part-time
	Two		Not employed, currently looking for employment
	One		Not employed, out currently looking for
	None		employment but would like a paying job
			Not employed, not looking for employment
	0-2 years old		and do not want a paying job now
	3-5 years old		and do not want a paying job now
	6-10 years old		
	11-12 years old		
	13-15 years old 🛛 🗀 🖂 🖂		
	16-18 years old		
	19 or older		
	IO OI OIUGI 🔼 🔼 🔼 🔼		

49.		the following best desong for pay? MARK ALL		53.	To what extent are you and your spouse satisfied or dissatisfied with each of the
	🛚 Does n	ot apply; I am not workir	ng		following aspects of Army life?
		ot apply; I am a full-time			Vory discatisfied
		he money for basic famil			Very dissatisfied Dissatisfied
		planned to work/have a			Neither satisfied nor dissatisfied
		d extra money to use now income for the future	N		Satisfied
		ndence/self-esteem			Very satisfied
		njoy working			
		experience for a future	career		My spouse's Army job
		Please list on page 15.)			Opportunity for my spouse to serve
					his/her country
5 0	To what o	vtant are veu satisfied	or discotisfied		Opportunity for my spouse to
50.		xtent are you satisfied of the following? MAR			develop job skills
	FOR EACH		IN A NESI ONSE		my spouse's job
	TON EAC	· ··			my spouse s job
		7	Very dissatisfied		My spouse's pay and allowances
			Dissatisfied		My spouse's retirement pay and
		Neither satisfied nor d	lissatisfied		benefits 🖂 🖂 🖂 🖂
		_	Satisfied		Deployments/amount of time your
		Very sati	sfied		spouse is away from home
		ational opportunities		54	At the present time, what are your spouse's
		oyment opportunities term career opportunities		34.	Army career plans? MARK ONE.
	rour long	term career opportunities			
					 ∑ To stay in the Army until retirement ∑ To stay in the Army beyond his/her present
51.	During the	e <u>last 3 months</u> , how m	any hours of		obligation, but not necessarily to retirement
		work did you do for M			∑ To leave the Army <u>upon completion</u> of his/her
	and/or CI\	VILIAN organizations?			present obligation
					☐ To leave the Army <u>before completion</u> of his/her
	HOURS D	URING THE LAST 3 MC	ONTHS:		present obligation
	IF NONE,	MARK ZEROES ("000").		
	,	•	,	55.	At the present time, what would you like your
		Military-affiliated			spouse's Army career plans to be? MARK ONE
		Organizations			☑ To stay in the Army until retirement
					☐ To stay in the Army beyond his/her present
		Civilian			obligation, but not necessarily to retirement
		Organizations			To leave the Army upon completion of his/her
					present obligation
	0505101		DOLLOFIO		∑ To leave the Army <u>before completion</u> of his/her present obligation
	SECTION	N 7: YOUR ARMY S BACKGROUND	POUSE'S		present obligation
52.	What is yo	our <u>spouse's</u> present ra			
		Warrant	Commissioned		
E	Inlisted	Officer	Officer		
	PV1 (E1)		∠ 2LT (O1)		
	PV2 (E2)				
	PFC (E3)				
	CPL/SPC		MAJ (O4)		
	SGT (E5)				
	SSG (E6) SFC (E7)				
	<u> </u>			1	

✓ MSG/1SG (E8)✓ SGM/CSM (E9)

SECTION 8: HEALTH CARE

56. <u>During the last 2 years</u>, to what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army health care? MARK A RESPONSE FOR EACH.

,	Very o	liss	atis	fie	d			
Dissatisfied								
Neither satisfied nor d	lissat	isfie	d					
S	atisfi	ed						
Very sati	sfied							
Does not apply; we have not used the	nis							
Medical care benefits Quality of Army medical care and services Availability of Army medical care and services								
Dental care benefits								

SECTION 9: ARMY SERVICES

57. To what extent are you and your spouse satisfied or dissatisfied with each of the following aspects of Army life? MARK A RESPONSE FOR EACH.

•	Very dissatisfied Dissatisfied
Neither satisfied nor d	
	Satisfied
-	
Very sati	
Does not apply; we have not used the	าเร
Commissary	
Post Exchange (PX)	
American Red Cross emergency	
messages	
Army Legal Services	
Family Assistance Center (FAC)	
Availability of child care	
Affordable child care	
Programs for children/youth	
•	
Army support services available	
for family members	
01 1:15 11:17 0 1	
Chaplain's Family Life Center	
Chaplain's counseling	
Worship services	
Overall quality of recreation	
programs and services at	
vour post	

SECTION 10: MWR RECREATION PROGRAMS

The questions below refer to core recreation programs, such as libraries, craft shops, auto shops, outdoor recreation programs, entertainment programs (dinner theaters, musical and play productions), recreation centers, BOSS program, sports programs, gyms, playing fields, and competitions.

0011	politions.
58.	How often do you (and your children) use/participate in your post/installation recreation programs and services? MARK ONE Does not apply; I am not at or near a post Never Less than once per month 1-2 times per month 3-4 times per month 5 or more times per month
59.	Generally speaking, why do you (and your children) use/participate in your post recreation programs/services? MARK ALL THAT APPLY.
	 Does not apply; I/we do not use post/installation recreation programs/services Education/homework Physical fitness Develop a leisure skill Participate with family Participate with friends Costs less than off-post services Esprit de corps with spouse's work unit Avoid boredom Have fun Get away from home Be outdoors Better than off-post More convenient than off-post Relax/relieve stress Other reason (Please list on page 15.)

SECTION 11: THE ARMY WAY OF LIFE

60. How satisfied or dissatisfied are you with each of the following? MARK A RESPONSE FOR EACH.

Very	/ dis	ssa	ıtis	fie	d
Di	issa	tis	fie	d	
	Neu	tra	ıl		
Satis	sfied	t			
Very satisfie	d				
shows					
		\boxtimes	X	X	X
shows					
		\boxtimes	X	X	X
use's unit					
		\boxtimes	X	X	X
your spouse					
nade the					
		\boxtimes	X	X	X
ın have in					
			X	\times	X
	Satis Very satisfie showsshowsyour spouse nade then have in	Dissa Neu Satisfied Very satisfied shows	Dissatis Neutra Satisfied Very satisfied shows	Dissatisfie Neutral Satisfied Very satisfied shows	Satisfied Very satisfied shows shows shows use's unit your spouse hade the hade the

61. How much of a problem is each of the following to you?

Sligh Moderate p Serious prol Very serious proble	rok ble	rok ole:	olei		n
Coping with day-to-day stresses					
and problems		\boxtimes	X	X	\boxtimes
Demands the Army makes of					
family members		X	X	X	\boxtimes
"Getting along" when my spouse					
is away because of training,					
field duty, PCS, TDY,					
deployments, etc		\boxtimes	\times	\boxtimes	\boxtimes
Opportunities for me to achieve					
my personal goals	\boxtimes	\boxtimes	X	\boxtimes	\boxtimes
Possibility that my spouse may be	_				
involved in combat	\boxtimes	X	X	\boxtimes	\boxtimes
Possibility that my spouse may be					
deployed on/to a peacekeeping					
(non-combat) mission		A			
(my parents, brothers,					
sisters, etc.)		\boxtimes	X	\boxtimes	
Possibility that my spouse may					
re-deploy after returning					
from deployment		\boxtimes		\boxtimes	

62. To what extent have you had/experienced in your family any of the following problems in the last 6 months?

			N	ot a	at a	ill
		Slig	ht ex	ktei	nt	
	Mode	rate e	exte	nt		
	Grea	t ext	ent			
	Very great e	xtent				
	Does not app	ly				
	or nervous problem ol-related problem				\boxtimes	\boxtimes
Marital pro	blem			\boxtimes	\boxtimes	\boxtimes
Caring for	elders			\boxtimes	\boxtimes	\boxtimes
Gambling-ı	related problem				\boxtimes	\boxtimes
Financial d	ifficultyencedifficulty					

63. How satisfied are you with the support and concern the following Army leaders show for your family?

		Very	/ diss	atis	sfie	d
		D	issati	sfie	d	
			Neutr	al		
		Satis	sfied			
	Very sa	atisfie	ed			
	Does not a	ply				
positions Officers in unit/place NCOs in m	high post/installation my spouse's e of duty spouse's e of duty	. 🛛				

64. To what extent do the following apply to the leaders at your <u>spouse's place of duty</u>?

			N	ot a	at a	II
	;	Slight	ех	ter	١t	
	Modera	ate ex	ter	nt		
	Great	exter	nt			
	Very great ex	tent				
	Do not know	w				
know abo The leader are conce	s of my spouse's unit but family programs s of my spouse's unit erned about the f Soldiers' families		\boxtimes			

65.	At your current location, is there a friend, neighbor, or relative (besides your spouse) outside your home who will listen to you when you need to talk?	68. In general, how well has your family adjusted the demands of being an "Army family"? PLEASE USE THE FOLLOWING SCALE.	lo
	- <u>-</u> -	Extremely well Extremely ba	dly
	No		
	Yes, sometimes		
66.	To what extent do you agree with the following statements? MARK A RESPONSE FOR EACH. Strongly disagree	69. How satisfied are you with the support and concern the Army has for your family?	
	Disagree	Satisfied Satisfi	
	Neither agree nor disagree	Neutral Neutral	
	Agree	Dissatisfied	
	Strongly agree	∀ Very dissatisfied ✓ Very dissatisfied	
	Not at an installation	Voly dissatisfied	
Р	eople can depend on each other		
	in this installation community		
	amilies find it easy to make	70. Overall, how satisfied are you with the Army a	s
	connections with other families	a way of life?	
	at this installation	∨ Very satisfied	
	I had an emergency, even people	Satisfied	
	I do not know in this installation		
	community would be willing to help.	Neutral	
	community would be wining to help.	□ Dissatisfied □ Di	
-	amilias aggumo responsibility for	∨ Very dissatisfied	
	amilies assume responsibility for		
	making this installation a better		
	place to live and work	We are interested in any comments on the con-	
	ervice members assume	We are interested in any comments you may have	
	responsibility for making this	about Army families, even if the topic was not covere)d
	installation a better place to	in this questionnaire. Do you have any comments?	
	live and work		
	ne Army community is a good place for bringing up children under		
	11 years of age		
	ne Army community is a good place		
	for bringing up children between		
	11 and 19 years of age		
	Thank 19 years or age		
67.	If I had a personal or family problem, I would be willing to turn to:		
	Strongly disagree		
	Disagree		
	Neither agree nor disagree		
	Agree		
	Strongly agree		
	Not at an installation		
	neighbor for help		
	friend for help 🔲 🖂 🖂 🖂		
	family member for help		
se re	ervices on the installation for help.		
	church or synagogue		
	Gildion of Syriagogue		

ADDITIONAL COMMENTS

pplicable, please	indicate the questi	on number to whicl	n your comment is rel	ate

PLEASE MAIL THE QUESTIONNAIRE IN THE BUSINESS REPLY ENVELOPE PROVIDED.

NO POSTAGE IS NEEDED.

IF THE ENVELOPE HAS BEEN MISPLACED, PLEASE MAIL THE MATERIALS TO:

DEPARTMENT OF THE ARMY
SURVEY OF ARMY FAMILIES V
PROCESSING CENTER
C/O DATA RECOGNITION CORPORATION (G4017)
PO BOX 5720
HOPKINS, MN 55343-9952